

March 16, 2020

TO: All Residents

FROM: Phillip G. DeBaun, CEO

As the COVID-19 event continues to evolve, we will be adjusting our practices and services as well. Here are the changes we have made, some effective today:

Abington House & Gwynedd House

As already announced, we are maintaining the closest infection control possible for residents of Abington and Gwynedd House. Accordingly, we are continuing with the prohibition of guests and visitors, and those residents' dining and other needs are being met within those facilities.

Residential Living Apartments, Community Center

Residents living in cottages and apartments can assist us in maintaining this safe environment by observing the following restrictions:

- **No access to either Abington House or Gwynedd House for family or visitors**
- **Library is closed**
- **Gift Box is closed**
- **Pharmacy window is closed; drop refills in box in Community Center mail room or use the refill line – 7444**
- **Haircrafters is closed**
- **Craft Room is closed**
- **Penn Room is closed**
- **Health Care on Main (HCOM) will be open for medically necessary appointments only; residents will be informed if they are expected for such an appointment**
- **Therapy room will be open only for medically necessary appointments that cannot be provided elsewhere**
- **Spa room in Abington House will only be open for AH or GH residents that cannot receive services in private apartments**
- **USPS will deliver mail as usual, Internal mail will be delivered as well**
- **Bank will be open on Wednesday only**
- **No visitors in Community Center or Fitness Center, in your apartment only**

Expected Developments

In addition to the recommendations and restrictions for us all, we expect further changes as we work to meet regulatory requirements and recommendations by public health officials to keep residents and staff as safe as we can. One area of continued concern is our dining program, and how we use both the Main Dining Room and the Meadow Café. In an effort to keep these facilities open for residential living residents, we are currently planning program modifications that will help us achieve the appropriate "social distancing," as widely recommended. We expect to have more information for residents later this week.

Thanks in advance for your continued patience and cooperation during this difficult time.